LGPS SAB Key Performance Indicator Proforma

o. Key Indicator	Examples of level for concern	IF Yampies of good practice for high performing flings	Evidence and comments
Pensions Committee and Pensions Board members competence	Appointees unclear of statutory role and unable to clearly articulate the funds funding and investment objectives.	Appointees understand their statutory role and are able to clearly articulate the funds funding and investment objectives	
	No evidence of	Evidence and e-links to demonstrate	
	a) different scheme employer types and no or minimal scheme member representation.	a) representation from different scheme employer types (scheduled and admitted) and member types (actives, deferred and	
	b) No training needs analysis, or training strategy, or training log or use of CIPFA LGPS training framework.	pensioners). b) annual training plan recorded against the CIPFA knowledge and understanding framework.	
	c) No training record disclosures	c) annual training records disclosed in Annual Report	
	d) Self assessment	d) annual self-assessment of training undertaken and identification of future needs.	
	Self score core -1 point for each	Self score +1 point for each one	
Administering authority staff accountability, leadership, experience, and training	a) No or only part time Head of Fund and or only part time officers	Evidence and e-links to demonstrate	
	b) No or little induction or on- going training provision or experience recorded on the adoption of CIPFA LGPS knowledge and understanding framework.	a) Experienced Head of Fund with full time dedicated officers with at least 3+ years' experience.	
		b) staff undertake regular CIPFA LGPS TKU or other CPD training recorded across all LGPS skills (governance, benefits	
	Self score -1 for each one	administration, funding, investments, and comms)	
		Self score +1 point for each one	
Statutory governance standards and principles (as per DCLG guidance and TPR codes) Ouglity and accessibility of information and statutory statements, strategies, policies (governance, ESS, SIR, commo, admir	Several key areas of non- compliance with	Evidence and e-links to demonstrate	
	a) DCLG LGPS statutory guidance b) TPR guidance and codes	a) Full compliance with DCLG LGPS statutory guidance b) Full compliance with TPR guidance and codes for public sector pension schemes	
		c) Meet or exceed other LGPS best practice on recording all key decision taking and annual self, scheme employers,	
	and reasons why not explained.	scheme member assessment of overall effectiveness.	
	c) No, little or poor key decision taking records and no or poor self, or scheme employers, or scheme members assessment	Self score +1 for each one	
	of overall fund effectiveness.	Self score +1 for each one	
	Self core -1 for each one		
Quality and accessibility of information and statutory statements, strategies, policies (governance, FSS, SIP, comms, admir authority and employer discretions policies)	a) Statutory publications not all in place or published on fund website or updated in accordance with regulatory requirements and due timelines.	Evidence and e-links to demonstrate	
authority and employer discretions policies) a) Adoption and report compliance with Investment Governance Principles (IGP) (was Myners Principles) and voluntary		a) Statutory publications all in place and published on fund website and updated in accordance with regulatory requirements	
	b) Fund and employers discretions not published	and due timelines.	
	c) Do not seek to meet any recognised 'Plain English' or e-publishing standards	b) Fund and employer discretions pubished	
	Self score -1 for each one	c) Meet 'Plain English' and or other recognised e-publishing standards.	
		Self score +1 for each one	
adoption/signatory to FRC Stewardship Code and UNPRI	No or un-explained non- compliance and/or non-support of	Evidence and e-links to demonstrate	
	a) IGP	a) 100% compliance with IGP	
	b) UK Stewardship Code	b) adoption and public reporting of compliance against the FRC UK Stewardship Code	
	c) UN PRI	c) external managers or fund are PRI signatories	
	Self score -1 for each	Self score +1 for each	
a) Historic investment returns (last 1, 3, 5, and 10 years) and b) total investment costs compared to other LGPS funds. (See explanatory notes)	a) overall fund investment returns (net of fees) for last 1, 3, 5 years bottom two quintiles Score -3 and -5 points	Evidence and e-links to a) overall fund investment return (net of fees) for last 1, 3, 5 years	
	b) Retain fund managers under- performing their mandates for 2 triennial valuation cycles.	a) Top quintile score +5 points	
	Score -1 point	b) Next two quintiles score +3 and 0 points respectively	
	c) Fund does not benchmark its fund manager and total investment costs relative to other LGPS funds.	b) >75% of fund mandates deliver over rolling 3 year performance periods.	
	Score -1 point	Score +1 point	
		c) Fund benchmarks its fund manager and total investment costs	
Annual report and audited financial statements	a) Do not fully meet some regulatory requirements or CIPFA LGPS guidance	Score +1 Evidence and e-links to demonstrate	
	b) Not published in Admin Authority Accounts by 1 st October.	a) Meet all regulatory and CIPFA best practice guidance	
	c) Published on SAB website after 1 st November	b) Publish in Administering Authority accounts by 1 st October	
	Self score -1 for each one	c) Publish fund report and accounts of SAB website before 1 st November.	
	Gen score - Froi each one	Self score +1 for each one	
12 Scheme membership data 13 Panaian quarian paraian paraian and Appual Banafit Statements	a) Common data does not meet TPR standards	Evidence and e-links to demonstrate	
	b) Conditional data do not meet the TPR standards. No plans in place to rectify this.	a) >99% common data meets TPR quality and due date standards	
	Self score -1 for each	b) >95% of conditional data meets TPR quality and due date standards. Plans in place to improve this.	
		Self score +1 for each one	
Pension queries, pension payments, and Annual Benefit Statements	a) No or poor website with no scheme member or employer access.b) ABS do not meet regulatory requirements or due timelines for issuance.	Evidence and e-links to demonstrate a) Good website with interactive scheme member and employer access.	
	Self score -1 for each	b) ABS meet or exceed regulatory standards and due timelines for issuance.	
		Self score +1 for each	
14 Cost efficient administration and overall VFM fund management	a) In bottom quartile with high total admin cost pa per member (based CIPFA or other benchmark tool).	Evidence and e-links to demonstrate	
	b) Not in any national or regional frameworks for any externally procured services or collective investments.	a) In top quartile with low total admin cost pa per fund member (based CIPFA or other benchmark tool calculated on a	
	Self score -1 for each	consistent and transparent basis). b) Lead and/or actively participates in collaborative working and collective LGPS procurement, shared services or CIVs.	
	Gen Score - From Each	b) Lead and/or actively participates in collaborative working and collective LGPS procurement, shared services or CIVs Self score +1 for each	
Handling of formal complaints and IDDDs	a) Any Panaiona Ombudaman datarminationa (and any annuals) fine a ware assistat the actions of the first transfer.		
Handling of formal complaints and IDRPs 16 Froud provention			
	Score -1	a) No Stage 2 IDRPs and no Pensions Ombudsman findings <u>against the fund</u> actions in last 3 years.	
	No or minimal avatama/aragramma, ar alar ar magharisma in alara ta	Score +1	
Fraud prevention	No or minimal systems/programme or plan or mechanisms in place to a) Prevent fraud	Evidence and e-links to demonstrate a) Fraud prevention programme in place.	
	b) Detect fraud	b) Use external monthly, quarterly/annual mortality screening services, and	
	c) detect pension over-payments due to unreported deaths	c) participate in bi-annual National Fraud Initiative.	
	Self score -1 for each one	Self score +1 for each one	
Internal and external audit	a) No annual internal audit or qualified internal and external audit opinions	Evidence and e-links to demonstrate	
	b) Urgent management action recommended on high/serious risks.	a) Unqualified annual internal reports with no or only low priority management actions	
	 c) Only moderate or low level of assurance and a number of high priority action recommended Self score -1 for each 	b) Unqualified and annual external audit with no or only low priority management recommendations. c) Full or substantial assurance against all key audit areas with no high risk recommendations.	
	Gen Score - Flor each	Self score +1 for each	
18 Quality assurance	No evidence of	Evidence and e-links to demonstrate	
	a) quality management system	a) Fund has formal quality management external certification	
	b) external reviewed publications	b) Crystal Mark for plain English for publications/forms	
	c) externally approved website accessibility	c) externally approved website accessibility	
	d) any awards.	d) pensions & investment recognition award(s)	
	Self score -1 for each one	Self score +1 for each one	